

Privacy Policy

At Wolsey Lodges we are committed to protecting your privacy. We protect any personal information you give us while you use our website.

- We will ask you before collecting any personal information about you.
- We will not share any information about you without your consent.
- We will abide by Data Protection laws.

If you have any questions about this policy please [contact us](#).

What do we collect?

Personal information is any information that can be used to identify you. During your visit we may ask for personal information about you, including contact details and demographic information about you. Times when we would do this include when you register with us on a subscription basis, access certain page on our website, send an inquiry through the website to a Lodge, as well as when you click on the email address, linked on the contact us page, to send an email, if you wish to contact us or regarding this information then please do so via our [contact us](#).

We may also collect statistical information about your visit to our website, including the pages you view, the links you click on and other actions taken within our website. We also collect certain standard information that your browser sends to every website you visit, such as your IP address, browser type and language, access times and referring website addresses.

Why do we collect information?

We use your personal information to give you the information, support, services, or products you ask for. We may also use your information to let you know about changes to our services or policies, now and in the future.

Who do we share your information with?

We will not sell your details to any third parties but we may sometimes share your information with people who are authorised to act on Wolsey Lodges behalf, for example in processing payments.

In addition, we may exchange your personal information with other organisations for the purposes of fraud and credit risk reduction. In these circumstances, we always require strict compliance from these organisations with our instructions and, in the case of third party organisations, require that your personal information is not used for their own business purposes.

We will always seek your consent to the use of your personal information, either by giving you the option to say no to its use or, in the case of sensitive personal information, by asking you to tick a box agreeing that we can use this information. When we ask to use your information, we will tell you what we want to use it for and, other than as described in this policy, we won't use it for any other purpose.

Wolsey Lodges is responsible for collecting your personal information. Any information we collect is stored and processed in the UK. Other than as set out in this policy or as required by law, your personal information is not shared with third parties or used in any other way, unless you agree.

Control of your personal information

You can ask us what information we hold about you by [contacting us](#).

Please keep your information up to date by letting us know of any changes at the above address.

Security of your personal information

When we collect your personal information, we use strict procedures and security features to prevent unauthorised access (as required by the UK Data Protection Act 1998). However, no data transmission over the internet is 100% secure.

As a result, while we try to protect your personal information, Wolsey Lodges cannot guarantee the security of any information you transmit to us and you do so at your own risk.

If we decide to change our privacy policy, we will post those changes here so that you are always aware of what information we collect, how we use it and under what circumstances we disclose it.

Cookies

A cookie is a small text file we pass to your computer's hard disk through your web browser, so that the website remembers who you are when you return.

We use cookies to help us monitor our online traffic and to identify which pages are being used. This helps us analyse data about webpage traffic and improve our website in order to tailor it to our users' needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

We have also used sharing tools on this website to help you share information with Facebook, Instagram and Twitter. Wolsey Lodges does not control this functionality. Check with the relevant third party for information on their Cookie Policy to find out more.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can modify your browser setting to decline cookies if you prefer. Refusing cookies, however, can restrict your use of our websites. We recommend you leave cookies switched on to get the best out of Wolsey Lodges' website.